



**Delegate Educational Session  
Registration Form**  
21st Annual Educational Conference  
October 21 to 24, 2009

**One Registration Form per Person**  
**Please check one box per time and Fax to (905) 472-5115 or**  
**Mail to Liz Barrington at TLOMA (see address below)**

Name: \_\_\_\_\_ Firm: \_\_\_\_\_

(Please print)

**Thursday, October 22, 2009**

- |                          |              |                                                                                                       |
|--------------------------|--------------|-------------------------------------------------------------------------------------------------------|
| 10:45am to 12:00 pm      | (Choose one) |                                                                                                       |
| <input type="checkbox"/> | Workshop 1A  | <b>How the Economic Downturn is Impacting Law Firms Today</b><br><i>Panel Discussion</i>              |
| <input type="checkbox"/> | Workshop 1B  | <b>Courageous Communications</b><br><i>Speaker:</i> Paul Byrne                                        |
| <input type="checkbox"/> | Workshop 1C  | <b>Twitter and Blogs – Can They Work for Your Firm</b><br><i>Speaker:</i> Doug Jasinski               |
|                          |              |                                                                                                       |
| 1:30 pm to 3:00 pm       | (Choose one) |                                                                                                       |
| <input type="checkbox"/> | Workshop 2A  | <b>Leadership During Times of Change (Part I)</b><br><i>Speaker:</i> Dr. Larry Richard                |
| <input type="checkbox"/> | Workshop 2B  | <b>Implementing Effective Work Teams</b><br><i>Speaker:</i> tbd                                       |
| <input type="checkbox"/> | Workshop 2C  | <b>Office 2007 Implementation: Experiences from the Trenches</b><br><i>Panel Discussion</i>           |
|                          |              |                                                                                                       |
| 3:15 pm to 4:45 pm       | (Choose one) |                                                                                                       |
| <input type="checkbox"/> | Workshop 3A  | <b>Leadership During Times of Change (Part II)</b><br><i>Speaker:</i> Dr. Larry Richard               |
| <input type="checkbox"/> | Workshop 3B  | <b>Employee Coaching and Counseling</b><br><i>Speaker:</i> tbd                                        |
| <input type="checkbox"/> | Workshop 3C  | <b>Client Service and You – Administration Role in Client Satisfaction</b><br><i>Panel Discussion</i> |

**Friday, October 23, 2009**

- |                          |              |                                                                                                                                                |
|--------------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| 9:00 am to 10:15 am      | (Choose One) |                                                                                                                                                |
| <input type="checkbox"/> | Workshop 4A  | <b>De-Stress! Resilience for a Workplace on Adrenalin</b><br><i>Speaker:</i> Dr. Elaine Dembe                                                  |
| <input type="checkbox"/> | Workshop 4B  | <b>Making Employee Benefits Work for the Law Firm</b><br><i>Speaker:</i> Mercer Consultants                                                    |
| <input type="checkbox"/> | Workshop 4C  | <b>Jump Start Your HR Strategy – How to Evaluate, Improve and Communicate a Winning HR Strategy (Part I)</b><br><i>Speaker:</i> Tim McConnell  |
|                          |              |                                                                                                                                                |
| 10:30 am to 12:00 pm     | (Choose One) |                                                                                                                                                |
| <input type="checkbox"/> | Workshop 5A  | <b>Strategies of Successful Negotiators</b><br><i>Speaker:</i> Dr. Brad Mcrae                                                                  |
| <input type="checkbox"/> | Workshop 5B  | <b>Managing in a Down Economy</b><br><i>Speaker:</i> tbd                                                                                       |
| <input type="checkbox"/> | Workshop 5C  | <b>Jump Start Your HR Strategy – How to Evaluate, Improve and Communicate a Winning HR Strategy (Part II)</b><br><i>Speaker:</i> Tim McConnell |